Native

Migrations

India Talent Summary



Glossary



Consumer sector represents companies includes multiple B2C categories, such as FMCG, FMCD, Alco-Bev, QSR, Retail, Lifestyle Brands, Mobile Brands (including Electronic Accessories), D2C Brands, Entertainment, Tourism, Real Estate (Residential), Education and Telecom sectors. The analysis is made basis over 60 selected companies in each category with a minimum revenue of ₹200 Cr, representing a balanced mix of traditional and medium to mature start-up brands across the mentioned sectors.

These have been organized into four distinct segments:

- Segment 1: Fast-Moving represents FMCG, FMCD and Alco-Bev.
- **Segment 2:** Retail represents Aggregators, Multi-product Stores, Supermarkets, Fashion, Lifestyle, Furniture, Jewelry, Mobile and Electronic Accessories
- **Segment 3:** Services represents QSR, Entertainment, Travel, Tourism, Education, Real-estate, Telecom, Co-Working and other services.
- **Segment 4:** Non-Consumer represents Industrials, Auto, Electricals, Chemicals, Technology, PE / VC, Financial Services, NBFS, Pharma, Consulting Firms and Independent Directors

Disclaimer

This report is for your general reading purpose only and is NOT to be forwarded internally or externally to any user without the permission of Native. The Companies mentioned in the report could have had a larger / fewer number of promotions / movements announced than reported. We have only captured a representative sample of movements. All data that has been published is based on news heard on the proprietary research and aggregation of content from public domains / secondary research. The information has NOT been verified directly with either candidate or the company mentioned in the report. No communication in any form has been received from ANY of the companies and / or their employees directly or indirectly to verify ANY of the information reported in this report. Native reserves the right to amend or delete any of this information subsequently. Native is not responsible for any inaccuracy or loss or damage that may arise out of action taken by anyone based on the contents of this report.

Migrations

Consumer

Talent Movements Summary 2024

870+

senior movements across Consumer sector

73%

moves within domestic firms

52%

hires at CXO levels in General Management

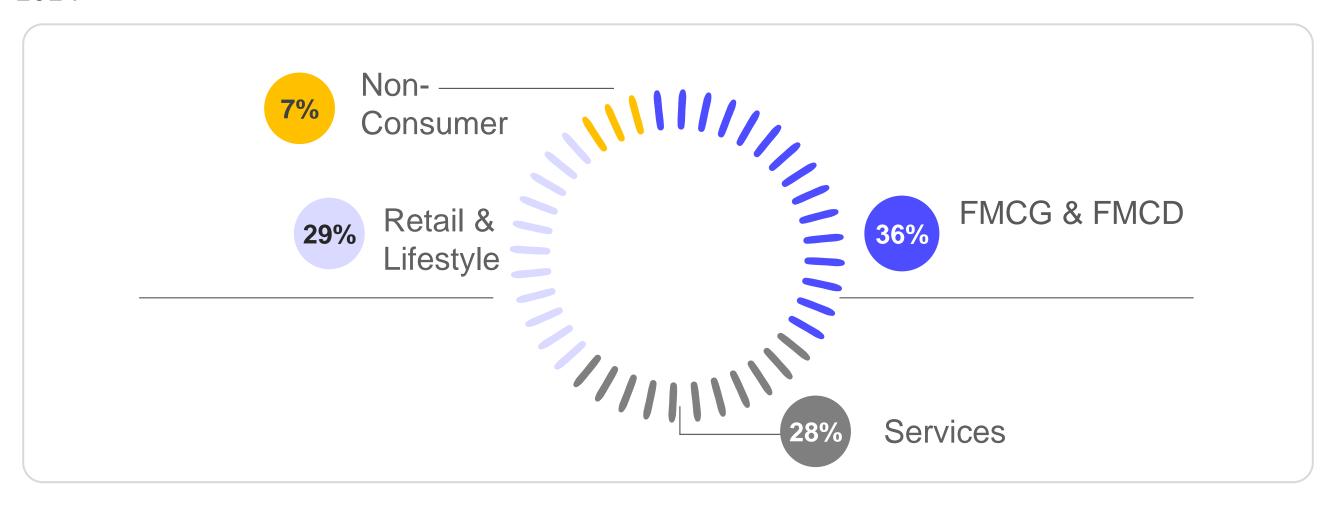
49%

diversity moves in Marketing function

Consumer – Movement Analysis



2024



Non-Consumer sector has witnessed significant talent movement, driven by several factors. The post-pandemic recovery, tightened funding avenues and resilience against the global economic slowdown has resulted in muted consumer confidence with companies facing high-margin cost pressures.

This prompted a strong push for overall sales growth, creation of alternative revenue channels, implementation of complex omnichannel strategies, nascent adoption of technology and Aldriven analytics to drive cost efficiencies.

Among the key segments, FMCG (Fast-Moving Consumer Goods), Alco-Bev, and FMCD (Fast-Moving Consumer Durables) are leading the way, with FMCG accounting for 36% of the talent movement in this space. To survive, many companies in these sectors have adopted aggressive sales tactics, a trend that is evident in the following charts.

The Services and Retail sectors have also seen considerable talent movement, driven by the need for business development, retail expansion and operational efficiency, alongwith the integration of technology in areas such as digital acquisition, retention and last-mile delivery. Both the sectors closely compete, with Retail accounting for 29% of the market and Services coming in at 28%.

A marginal 7% of movement in the Consumer segment comes from Non-Consumer backgrounds which indicates that there is viability for talent movement agnostic of industry background, albeit to a lesser degree.

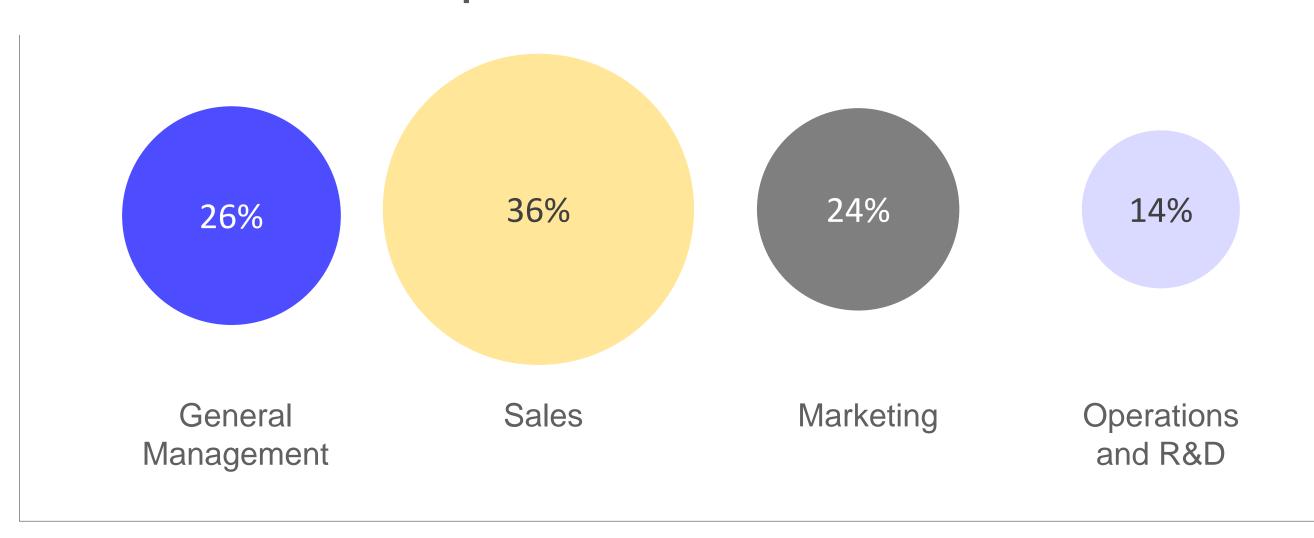
Overall, the talent landscape in the consumer sector remains dynamic, with businesses actively seeking professionals who can drive growth, adapt to evolving consumer behaviors, and leverage technology to stay competitive in a rapidly changing market.

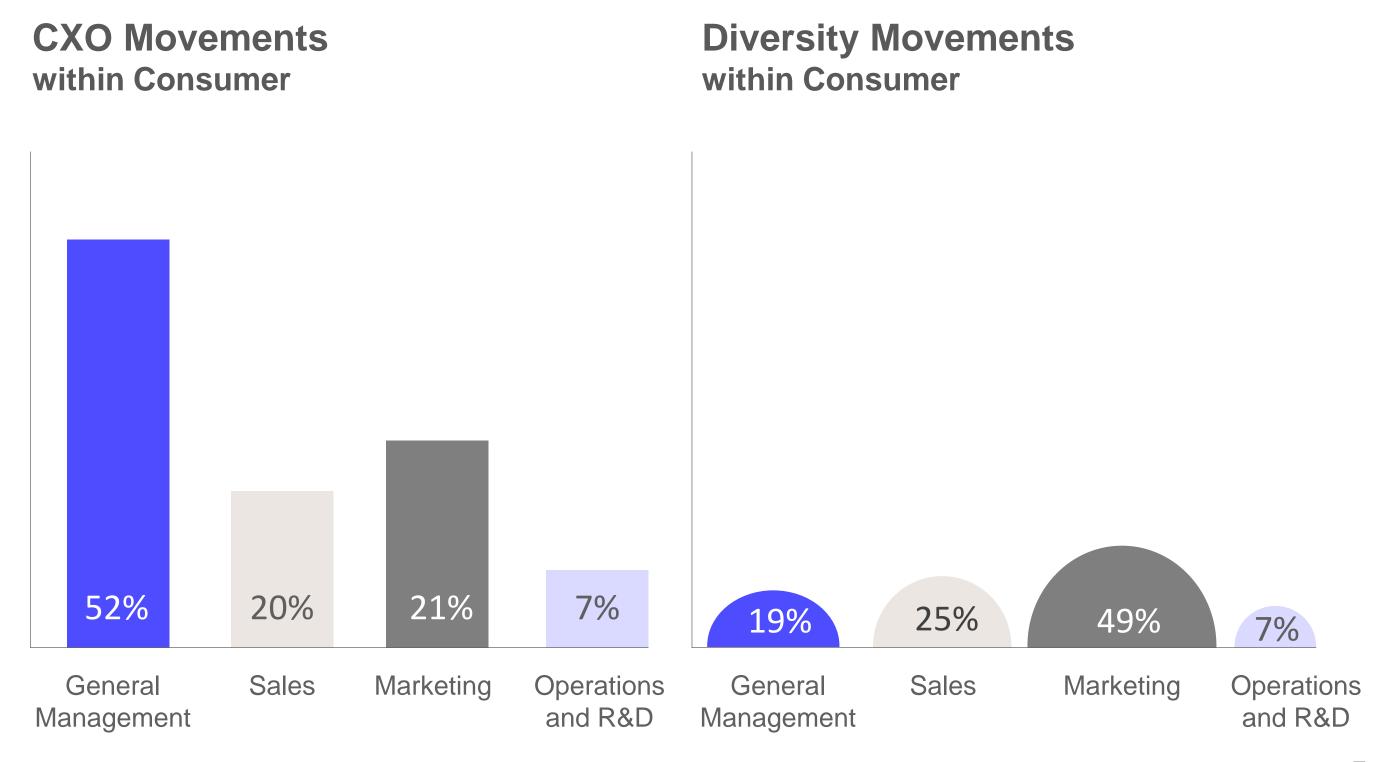
Consumer – Movement Analysis



2024

Functional Movements Split



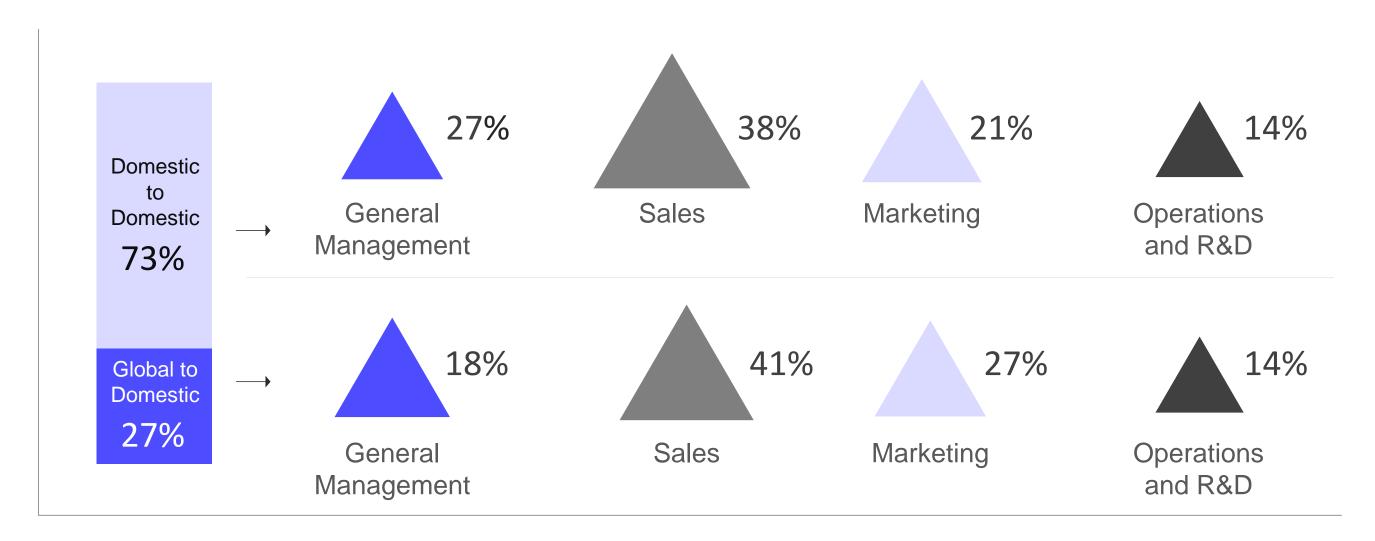


Consumer – Movement Analysis

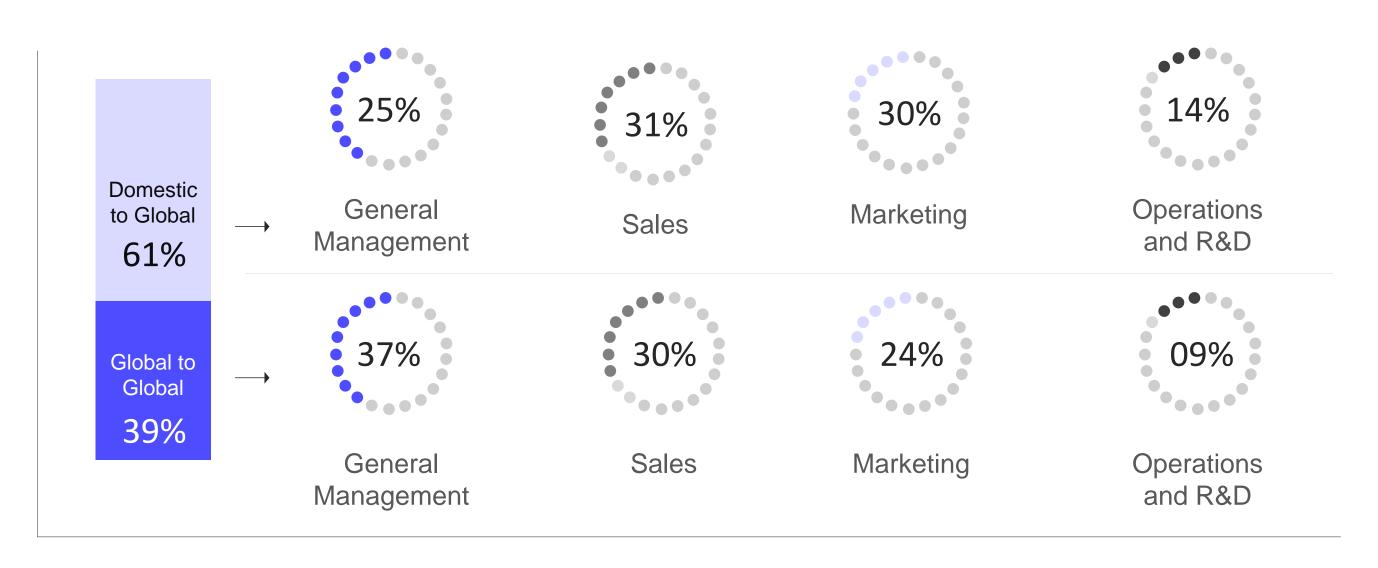


2024

Domestic Consumer Firms – Senior Talent Churn



Global Consumer Firms – Senior Talent Churn

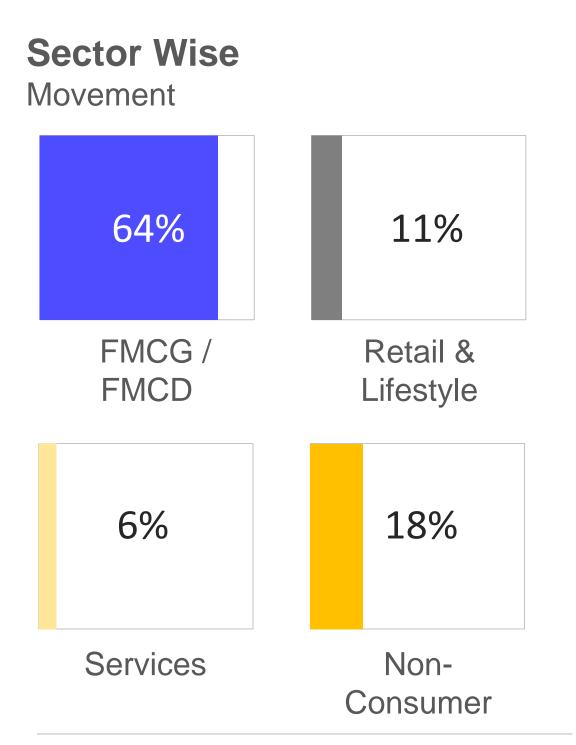


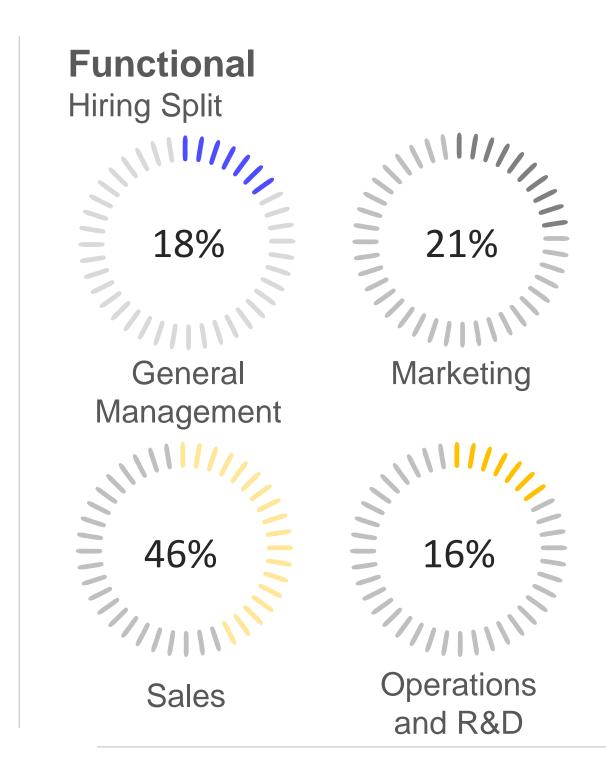
FMCG & FMCD



^{*}Fast-Moving represents FMCG & FMCD

Sources of Inbound Talent and Functional Movements





OBSERVATIONS

In this cohort, talent mobility in 2024 showed a strong preference for candidates with industry experience, with 64% of hires coming from within the sector. This trend highlights the importance of relevant industry experience, likely driven by the margin pressures and the need to drive topline revenue growth experienced in 2023-2024. As competition remains fierce in India's price-sensitive market, companies favored talent already familiar with the nuances and complexities of the sector.

In terms of functional movement, **Sales** led by a significant margin, accounting for 46% of the talent shifts. This is more than double the movement in Marketing, indicating the immense pressure on companies to boost sales, especially through offline channels. The FMCG sector is increasingly focused on expanding retail presence, with many companies hiring **National Sales Heads**, **Digital Marketplace Leads**, and **Quick Commerce Head** to drive growth both in traditional retail and new digital platforms.

The Marketing function, accounting for 21% of movement, showed a shift toward roles in Brand Management, Digital Marketing, Media Planning, and Communications. This reflects the growing emphasis on integrated marketing strategies, balancing traditional brand-building with digital channels. As Indian consumers rapidly shift towards digital touchpoints, these roles have become critical for engaging with tech-savvy buyers.

Meanwhile, **General Management** (18%) and **Operations** and **R&D** (16%) saw comparatively lower movements, reflecting a secondary focus in the current talent landscape.

General Management

2024



[Ex-Kohler Co.]



Sandeep Singh MD

[Ex-Godrej Agrovet]



Surodeep Chaudhuri

MD – Business Services Organization

[Ex-Cushman & Wakefield]



Native

Amit Bakde COO –

Badshah Masala

[Ex-Bajaj Consumer Care]



Deepak Malhotra CBO – Beer

[Ex-Bira 91]



Shashi Ranjan MD

[Ex-Sebamed]



Abhinav Kapoor CEO

[Ex-VIP Industries]



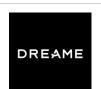
Sunil Gupta CEO

[Ex-adidas]



Mansi Khanna COO

[Ex-Nestlé]



Manu Sharma MD

[Ex-Nothing]



Devendra Kumar CEO

[Ex-BMR Retail]



Sumit Mathur Country Head – India & South Asia

[Ex-One97 Communications]



[Ex-Mars]



Pankaj Agarwal COO (Nagpur)

[Ex-Bikano]



Pankaj Rana CEO – Hisense Group India

[Ex-LG Electronics]



Rajat Diwaker CEO – India

[Ex-Marico]

General Management

2024



Arvind SinghalChief Growth Officer

[Ex-Vedantu]



Sadashiv Nayak CEO

[Ex-Future Retail]



Mainak Dhar MD

[Ex-Kimberly-Clark]



Native

Saahil Nayar Co-Founder & MD

[Ex-Swiss Beauty]



Geetika Mehta MD, India

[Ex-Hershey]



Ravindra Singh Negi MD & CEO

[Ex-Bajaj Electricals]



Abhishek Malhotra

President – Strategy

[Ex-McKinsey & Company]



Nitin Walia

Business Head – Esquire

[Ex-Nielsen]



Sudhir Langer CEO

[Ex-ORGANIC INDIA]



Sairam KrishnamurthyCOO –

Instamart

[Ex-More Retail]



Sanjiv Gupta

Chief Advisor & Board Member

[Ex-Coca-Cola]



Adil Altaf MD

[Ex-Whiteland Corporation]



Sanjay Singal CEO

[Ex-ITC]



Kamayani Sadhwani CBO

[Ex-Zomato]

Marketing

2024

Amway

Amrita Asrani CMO

[Ex-Reckitt]

Zydus Wellness

Arijit Sengupta CMO

[Ex-Reckitt]

Zydus Wellness

Ravi Makwana Head – Category

[Ex-Tim Hortons]



Mahesh Kanchan

Native

Director – Marketing, India & Neighboring Countries

[Ex-Del Monte]

bajaj consumer care

Sanath R. Pulikkal CMO

[Ex-Dabur]



Anagha BhojaneDirector – Integrated

Brand Experience

[Ex-Kenvue]



Neha Chadha Head – Marketing

[Ex-DLF]



Subhadeep Dasgupta

Head –
Digital Marketing &
D2C Business

[Ex-HealthKart]



Vaibhav Rathi Head – Marketing for Home Care

[Ex-Marico]



Maria Bilkis

Global Head – Marketing (Herbolab)

[Ex-Mosaic Wellness]



Amit Midha

Head – Digital Marketing & Social for South Asia

[Ex-Paytm]



Anika Malik Wadhera

Group Director – Marketing

[Ex-Sirona]

groupm

Ajay Mehta

Head – Branded Content & Creative Services

[Ex-Mindshare]

Hamilton

Arindam Panda

Head – Marketing

[Ex-USHA]

MARS

Avik Sarkar Market Director

[Ex-Kellanova]

MARS

Ayesha Huda

CMO (Mars Petcare India)

[Ex-Prime Video]

MARS

Mohit Kumar

Head – Media, Digital & Data Marketing

[Ex-Yum! Brands]



Ankita Srivastava CMO

[Ex-KISNA]



Shweta Dalal

Director – Marketing

[Ex-Unilever]



Ankit Kapoor

Head – Marketing & International Business

[Ex-Ananta Capital]

Marketing

2024



[Ex-Unilever]



[Ex-Britannia]



Kanika Kalra
Regional Director –
Marketing, Health,

South Asia

[Ex-McKinsey & Company]



Native

Shreela Ghosh Head – Regional Insights,

[Ex-Unilever]

South Asia (Health)



[Ex-Pernod Ricard]

CMO



Megha Agarwal CMO

[Ex-WeWork]



Vikram Chandratrey VP – Marketing

[Ex-Mondelez International]



Abhishek Prasad Head – Marketing

[Ex-Bajaj Consumer Care]

Sales

2024



Jatin Panchal Director – Sales

[Ex-Parle Agro]



Rabi Shankar Mishra

CEO, North Eastern States & Assam

[Ex-The Hershey Company]



Manoj Rai

Chief Revenue Officer

[Ex-Pernod Ricard]



Native

Dipanjan BanerjeeChief Commercial Officer

[Ex-Ecom Express]



Kumar Vishal

Head – Sales & Distribution

[Ex-Olam Agri]



Saurabh Somvanshi

Director – Sales

[Ex-Reckitt]



Shivajyoti Dash

Head – Commercial Excellence

[Ex-Marico]



Anish Vachhani National

Sales Head

[Ex-Haldiram]

FERRERO

Neha More

Head – Business, Modern Trade

[Ex-Britannia]



Swagatika Mishra

Head – Offline Sales, India & South Asia

[Ex-TWININGS]



Prashant Aneja

Head – Online, South Asia

[Ex-Dabur]



Jimmy S.

VP – Sales & Marketing

[Ex-Pidilite]



Sandeep Tyagi

Head – Sales, Air Conditioners

[Ex-Johnson Controls – Hitachi]



Arul Krishnan M S

Head – Strategy & Business Development, South

[Ex-Reliance Industries]



Deepak SuvarnaPresident – Projects

[Ex-Piramal Realty]

Kellanova

Kartik Chandrasekhar Chief Commercial Officer

[Ex-Unilever]



Anant Shukla

Director – Business Development, India & UAE

[Ex-Cushman & Wakefield]



Nayan Kamat

National Business Head

[Ex-GoFirst]



Sachin Tandon EVP &

Chief Sales Officer

[Ex-Astral]



Jayanti S.

Head – Ecommerce & Personal Care Business

[Ex-Kaya]

Sales

2024



Sreejit Nair VP & Head – Business Development

[Ex-Chaayos]



Dhawal Shukla Head – Business Development

[Ex-The Chocolate Room]



Ravindra Sandeep CEO –

Commercial & Retail

[Ex-The Phoenix Mills]



Native

Arjun Chauhan Head – Commercial & Marketing

[Ex-KAMA AYURVEDA]



Arun Kumar Sen Country & AD – Sales, International

[Ex-Johnson & Johnson]



Sidharth Satpathy
Director –
National Sales, India

[Ex-Swiggy]



Ashish Joshi VP – Sales

[Ex-NIVEA]



Sandeep Naresh Head – Sales, Food Business

[Ex-Stanvac Prime]

Operations and R&D

2024



Ramandeep Sharma Plant Head

[Ex-RPSG (FMCG) – Guiltfree Industries]



Hanmant M

Head – Operations (Confectionery)

[Ex-Perfetti Van Melle]



Deepu Sharma

VP – Operations

[Ex-Bikanervala Foods]



Native

Alokesh Biswas Head – Operations

[Ex-DIAGEO]



Upendra Singh Chauhan Head – Quality Assurance

[Ex-Perfetti Van Melle]



Pradeep Katiyar

VP - Plant Operations

[Ex-Field Fresh Foods]



Mohan Kumar R

Head - Quality Assurance

[Ex-Amway]



Dr. Kriti Soni

Global Head – R&D

[Ex-Kapiva]



Hasan Mehdi Bhavnagari

Head – Operations

[Ex-Mainstreet]



Suresh Babu

Head - Quality

[Ex-Vallhabha Milk Products]



Dr. Kaustav Guha

VP – Research & Development

[Ex-NAT HABIT]



Avinash Sahani

Head – Operations

[Ex-ITC]



Alok Srivastava Associate Director –

Plant Head

[Ex-Nestlé]



Gajinder Dhiman

Head – Manufacturing

[Ex-Johnson & Johnson]



Abhishek Kumar

Head - Operations

[Ex-Flipkart]



Adarsh Achuthan

Head - Operations

[Ex-Eastern Condiments]



Preenu Abraham

VP – Retail

[Ex-Domino's]



Sandeep Kumar

VP – Operations

[Ex-Mooij Agro]



Gaurav Bandawala

Head – Operations

[Ex-Reliance Retail]



Siva S.

Head – R&D

[Ex-L'Oréal]

RETAIL & LIFESTYLE

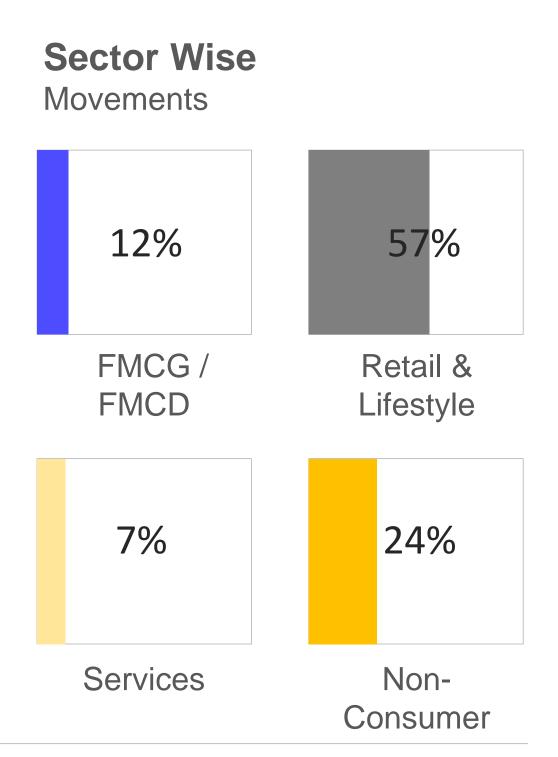


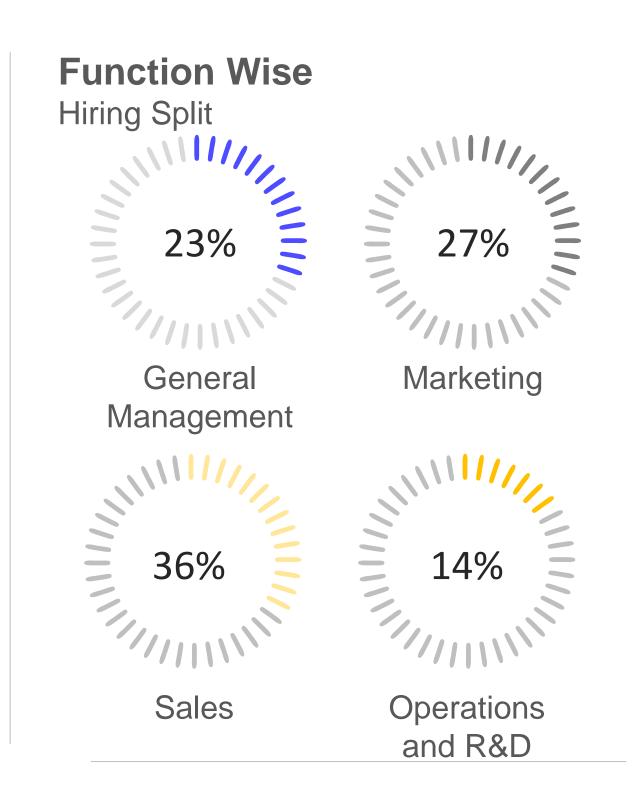
*Retail represents Aggregators, Multi-product Stores, Supermarkets, Fashion, Lifestyle, Furniture, Jewellery, Mobile and Electronic Accessories

Retail

Native

Sources of Inbound Talent and Functional Movements





OBSERVATIONS

The retail sector in India is evolving rapidly, driven by the rise of both organized and unorganized players. Large-format retail and brand-oriented segments like lifestyle, apparel, furniture, and home décor are creating a dynamic ecosystem that embraces innovative and experimental hiring practices.

A key trend is that about **one in every four roles** closed in the retail sector involved a move from a non-consumer background into a retail setup. Among non-retail hires, there is a preference for candidates from FMCG, Banking, Hospitality and D2C sectors. The overlap in skills, especially in managing customer experiences and driving loyalty has made this transition natural, highlighting the increasing focus on personalized services and customer engagement in retail. This reflects the sector's openness to **transferable skills** and **diverse talent**.

Functional movement was relatively balanced across key functions: Sales (36%), Marketing (27%), and General Management (23%) reflecting the multifaceted growth of the sector.

Sales roles led the movement, driven by the sector's current hyper-growth phase, including quick commerce integration, marketplace expansion, and a growing emphasis on offline modern trade. **Marketing** roles also remained essential, with brands focusing on digital campaigns, customer engagement, and innovative communication strategies to stay competitive. **General Management** talent was crucial to provide leadership and strategic direction amid the retail sector's rapid expansion and transformation.

Overall, the retail sector is undergoing significant changes, with a clear focus on leadership, customer experience, and sales growth.

General Management

2024

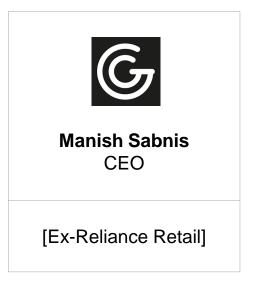


[Ex-Unilever]









Native



Vishal Gahlaut CBO

[Ex-Curefit – house of cult]



Rajesh Purohit COO

[Ex-Marico]



Gagan Sehgal Deputy CEO

[Ex-Page Industries]



Ritesh Mishra Deputy CEO -Lifestyle International

[Ex-Marks and Spencer Reliance India]



Mohit Dhanjal COO

[Ex-Reliance Retail]



Ankit Luthra COO

[Ex-Reliance Brands]



Vipul Mathur CBO

[Ex-Luminatiq]



Sashi Gumma CEO & MD

[Ex-METRO Wholesale India]



Vivek Mehta CEO

[Ex-Netmeds.com]



Krishnan Sundaram CEO

> [Ex-Independent Consultant]

Marketing

2024



Sneha Mahant Mehta Head – Marketing

[Ex-Apparel Group]



Deepika Deepti

Head – Marketing & Consumer Experience

[Ex-Metro Brands]



Jasleen Kaur G

Head – Category Marketing & PR

[Ex-Indiawood Global]



Native

Rejoy Rajan Head – Marketing

[Ex-Arvind Fashions]



Priyanka Biisht
Director – Marketing

[Ex-adidas]



Ullas Vijay CMO

[Ex-Bata]



Meenakshi Samantaray

Head – Marketing

[Ex-ZEE]



Dean Gomes

Director – Marketing

[Ex-Reliance Brands]



Altamash Khan

Head – Digital Marketing

[Ex-Kellanova]



Vinayak Singh Head – Digital Marketing

[Ex-Bajaj Consumer Care]

Reliance

Preeti Shetty

Head - Marketing

[Ex-Aditya Birla Group]

SHOPPERS STOP

Jiten Mahendra

CMO & Customer Care Associate

[Ex-Ample]



Vidushi Goyal CMO

[Ex-Mamaearth]



Urvashi Jain

Head – Marketing, Skinn Perfumes

[Ex-Mars]

Tupperware®

Shweta Kumar

Head – Marketing

[Ex-Revlon]



Kunal Dubey CMO

[Ex-Cleartrip]

Sales

2024



Sauhard Saran Chief Sales &

Chief Sales & Marketing Officer

[Ex-Relaxo Footwears]



Dharmendra Arya

President –
Sales Operation &
New Ventures

[Ex-Divine Cosmetics]

BEAUTY CONCEPTS

Subir Gorey

Head – Business Development

[Ex-Enrich]



Native

Vinay Ahuja

Associate Director – Offline Retail

[Ex-The Man Company]



Gaurav Sachdeva Chief Retail Officer

[Ex-BESTSELLER]



Piyush Seth

Chief Sales Officer

[Ex-Reliance Retail]



Sudhanshu Krishna

Chief Sales Officer -Consumer Business

[Ex-Eureka Forbes]



Rohit Mattoo

Chief Sales Officer

[Ex-V-Mart]



Abhinav Agarwal

Head – Business Development

[Ex-Aditya Birla Fashion & Retail]



Lokesh Mishra

Head – Sales & Business Development

[Ex-BIBA]



Sreekanth Chetlur

Chief Ecommerce and Marketplace Officer

[Ex-Shoppers Stop]



Nikhil Uttam

Director – Corporate & Institutional Business

[Ex-Citi]



Amar Jethithor Chief Sales Officer

[Ex-Vini International]

#SNITCH

Mayur Ashtekar

Head –
Business Development
& Offline Expansion

[Ex-Rare Rabbit]



Deepesh Rangwani

Sr. Director – Sales & BD

[Ex-The Executive Center]



Jamshed Taraporwala

ED – Enterprise Business Development

[Ex-Knight Frank]



Sefali Singh

Head - Ecommerce

[Ex-The Good Glamm Group]



Sayan A.

Director – Ecommerce

[Ex-Mars]



Peeyush Saxena

Head – National Sales, CAPRESE

[Ex-Infiiloom]



Shirish Krishna Handa

Head - RBD: Pantaloons and Style Up

[Ex-PVR INOX]

Operations and R&D

2024



Amit Kumar Gupta
Manufacturing Head –
India

[Ex-Havells]



Arpit Vaish

Head – Retail Operations & Training

[Ex-SSIPL Retail]



Ayush Gupta
Head – Store Operations

[Ex-Reliance Brands]



Native

Palak S

Head – Operations

[Ex-FlixStock]



Sourabh Gonga

Head – B2B Business & Retail Store Operations

[Ex-Decathlon Sports]



Kirti Bhushan Head – Retail

[Ex-Apparel Group]



Dr. Subhash Naik

Chief Manufacturing Excellence Officer

[Ex-Sterling and Wilson Renewable Energy]



Jagannath Ojha

Head – Operations

[Ex-Shoppers Stop]



Gourav Deb

Chief – Operations

[Ex-BluSalzz Hotels & Resorts]



Rahhul Gupta

Head - Planning

[Ex-HOAD]



Dhruv Kaura

VP - Trends Footwear

[Ex-Aditya Birla Fashion and Retail]



Rohit Kumar

Head – Retail Sales & Operations

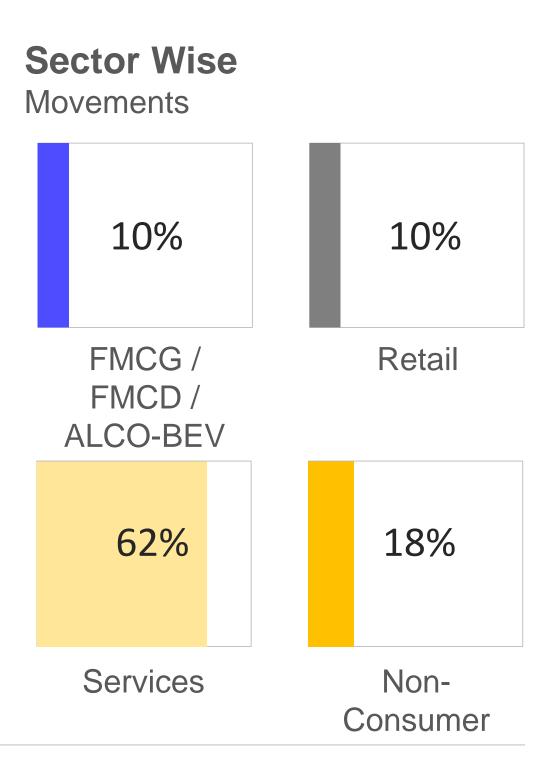
[Ex-Huda Beauty]

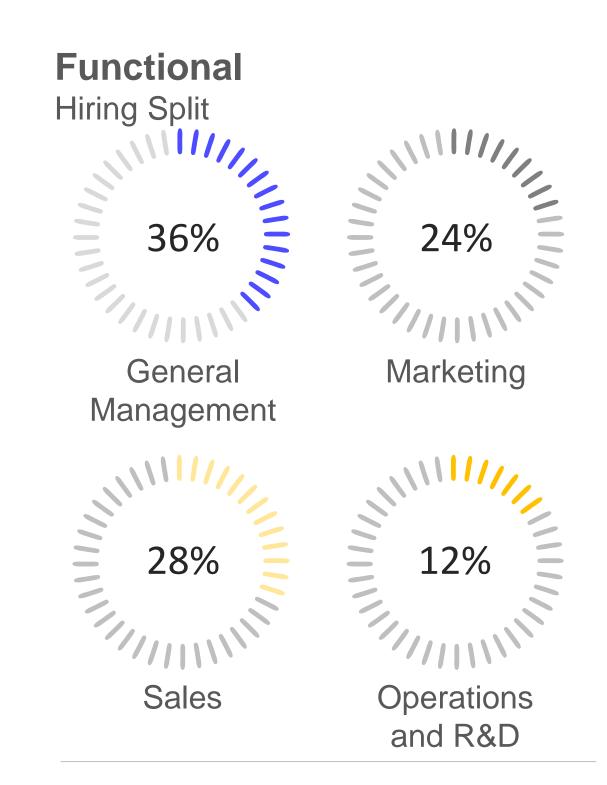
SERVICES



^{*}Services represents QSR, Entertainment, Travel, Tourism, Education, Real-estate, Telecom, Co-Working and other services.

Sources of Inbound Talent and Functional Movements





OBSERVATIONS

In the **Services** sector, which includes **QSR**, **Education**, **Tourism**, and **Entertainment**, **62**% of talent movement came from within the sector itself, highlighting the importance of industry-specific expertise. Interestingly, 18% talent came in from Non-Consumer backgrounds, which indicates a preference of a different perspective for strategic leadership hiring. At a 10%, there are still companies that did favor talent from **FMCG**, likely reflecting a need for more structured/established processes, strategy and systems.

Functional movement was primarily driven by **General Management** roles, which accounted for **36%** of shifts. This trend reflects the sector's need for strong leadership and strategic decision-making. This trend continues in the start of 2025 as well. The overlap with **FMCG** talent is particularly notable, as these professionals bring valuable experience in **P&L management**, **scaling operations**, and **expansion expertise**—key areas for growth in the Services sector.

Sales roles (28%) followed closely, driven by a continued push for retail expansion, particularly in **QSR**, where growth in operations management and retail footprint is crucial. **Marketing** (24%) also saw significant movement as brands prioritized improving customer engagement through digital strategies and personalized services to cater to an increasingly tech-savvy consumer base.

While **Operations** and **R&D** (12%) saw comparatively smaller shifts, they remain essential for maintaining efficiency and competitiveness within the sector.

Overall, the **Services** sector has seen a strong focus on leadership, strategic growth, sales expansion, and operational excellence to navigate its rapid transformation in a competitive market landscape.

General Management

2024



[Ex-Prime Video & Amazon Studios]

Around the Table supper club

Rukaiya (Kanchwala) Rangwala Founder

[Ex-Marico]



Mahesh S Aiyer CBO (Mahindra Hospitality)

[Ex-Lemon Tree Hotels]



Native

Ishan Chatterjee CBO – Sports Revenue, SMB & Creators

[Ex-YouTube]



Kevin Vaz CEO – Entertainment Business

[Ex-The Walt Disney Company]



Sanjog Gupta CEO – Sports

[Ex-Disney Star]



Mohandeep Singh CEO & MD

[Ex-Samsung]



Ashwani Gandhi CEO

[Ex-Believe Pte]



[Ex-Performics, India]



Gaurav Banerjee

[Ex-Star]



Sreenivasulu Vudayagiri esident & Head –

President & Head – Brand Capital

[Ex-Murugappa Group]



Rajat Luthra CEO

[Ex-Devyani International]



VP Business

[Ex-Arrivae]

Sales

2024



Deepak Bansal
Director – National Sales,
India & South Asia

[Ex-Marriott International]



Gagan Gupta VP

[Ex-Tata Motors]



Suvrojeet Chakraborty
Sr. Director

[Ex-Xerox]



President - Alternate Sales

Native

[Ex-spencer's]



Gaurav Parasher

Head - Business Development, The Food Street

[Ex-METRO]



Ketaki Kulkarni

Director - Sales, India

[Ex-Radisson Blu]



Anuj Bhasin

Chief Revenue Officer

[Ex-ESPN]



Sanjeev Choudhary

Chief Revenue Officer - Digital

[Ex-Digit]



Jabir Merchant
Chief Revenue Officer

[Ex-Condé Nast]



Shweta Jain

Chief Marketing & Sales
Officer

[Ex-Nao Spirits & Beverages]



Abhijeet Damle

Head of Business Development - PAN India

[Ex-DMart - Avenue Supermarts]



Rajesh Sareen Chief Revenue Officer

[Ex-Network18]



Sandeep Kharakia

Head of Business Development -South

[Ex-Jockey International]



Prakash Bisht

Head of Business Development

[Ex-SSB Retail]



Arunava Banerjee Head of Sales

[Ex-Parle Agro]

Marketing

2024



Aabha Sachdev

Head – Brand, Times of India Supplements

[Ex-Sony Pictures Networks]



Shagun Sharma Head – Marketing

[Ex-Colorbar Cosmetics Pvt. Ltd]



Suchismita Ganguli

EVP

[Ex-The Good Glamm Group]



Native

Priya Rege Jaggi

Associate Director – Marketing

[Ex-Meta]



Anshumaan Prasad

Head – Marketing

[Ex-Amazon]



Anvesha Poswalia

Head – Digital & OTT Marketing

[Ex-Unilever]



Fatima Sham Mahimwala

Director – Marketing

[Ex-CocoCart]



Sumeet Yadav

Head – Marketing

[Ex-Emami]



Divye Sood

Associate Director – Brand Communications & Experientials

[Ex-DIAGEO]



Damyant Singh Khanoria

CMO – Sports

[Ex-Oppo]



Charuta Ambardekar Saoji

VP & Head – Marketing, Colors

[Ex-L'Oreal]



Sudhir Makkar Associate Director –

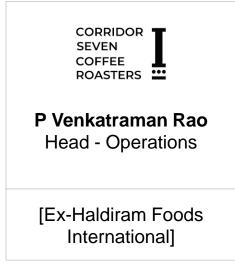
[Ex-Emami]

Marketing

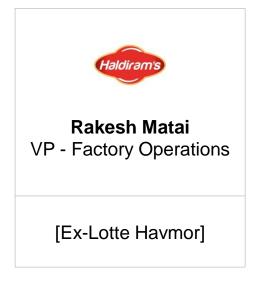
Operations and R&D

2024

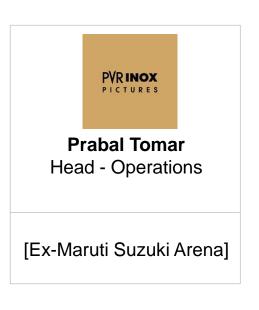




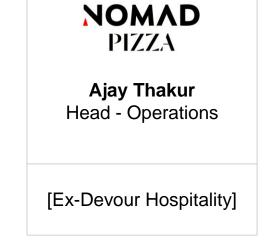




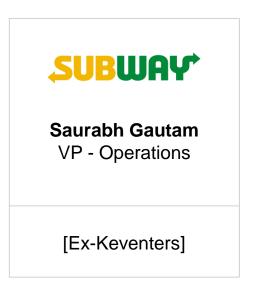
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TRENDS AND ROLES IN DEMAND



Hiring Trends in Consumer 25-26



- Skill fungibility-based hiring is gaining traction, with certain categories seeing more emphasis than others. For instance, in Sales roles, attributes such as catalogue command, influencing capabilities, and personality halo are becoming increasingly important and hence prompting increased industry agnostic/experimentative hires.
- New-age BEI (Behavioral Event Interviewing) tools, including leadership assessments, reference drawings, image selections, and daily-life choice models, are gaining popularity in Leadership Hiring.
- Additionally, organizations are fostering a culture where employee feedback plays a crucial role in hiring decisions, especially within senior-level roles. Hence, interview processes are evolving to incorporate cross-team interviews for a more holistic assessment.
- Reference networks across industries are becoming more in demand, prompting Talent Acquisition (TA) to ensure candidate landscape coverage through Search Partners.
- In certain roles, self-branding via social profiles is taking precedence over traditional methods like CV reviewing. It's increasingly about how many people vouch for you and what you share on platforms like LinkedIn. In many cases, reference checks are being requested during the interview rounds, rather than only at the end of negotiations.
- In offer proposals, companies are introducing guaranteed bonuses paid out in phases over 18-24 months, particularly for mid-to-senior level roles, to promote long-term retention and sustained growth.

Skills in Demand



Sales (Influence of the Omni Era)

With the onset of the Omni era, traditional sales channels such as General Trade (GT) and Modern Trade (MT) have regained importance, shifting the focus from the rising trend of ecommerce and D2C dominance during and post COVID. As a result, the demand for offline specialists who can navigate both traditional and modern retail channels (such as quick commerce) is growing. Key skills in this space include sales expertise, relationship management, and enhancing product availability across diverse channels. Many consumer brands are also exploring new distribution avenues beyond their traditional setups.

CEOs Emerging from Marketing Spheres

Marketing CEOs are increasingly essential in leading organizations through the complexities of modern business. They excel at building strong brands, using data to guide decisions, and leading cross-functional teams to implement integrated marketing strategies that drive business success. This trend highlights the growing importance of marketing expertise in leadership.

Retention Head

Alongside digital acquisition, marketing and customer retention are key to sustained growth in the omni space. With intense competition, brands must focus on retaining existing customers, as it's cheaper than acquiring new ones. Leveraging data to understand consumer needs, create targeted campaigns, and nurture relationships is essential for maximizing customer lifetime value and delivering personalized, authentic experiences.

Brand & Marketing Roles

The consumer sector has evolved significantly, with a rise in both organized and unorganized players in India. This has made branding and marketing roles crucial, but also more fragmented, making effective communication key to breaking through the clutter. Roles like Brand Event Leads, AI Creative Heads, Media Planners, and Communication Specialists are gaining traction, alongside more traditional Brand Head roles.

Retail Operations

For successful organizational expansion, implementing procedures for sales plans, cost control, and audit compliance is crucial. As a result, Retail Operations, particularly in the QSR and Large format retail sector, is increasingly focused on leveraging AI and Analytics for efficiency.

Integrated Brand Experience / Omni Channel Manager

As brands create an omni-channel presence, the role of the Project Head has evolved to encompass responsibilities traditionally held by Architects, Project Managers, and Brand Communication specialists. This expanded role focuses on delivering a seamless, tactile experience across both online and offline brand collateral, ensuring consistent messaging and design from communication briefs.

Loyalty & After Sales / CRM Manager

Retail leaders are driving digital transformation initiatives, such as implementing omnichannel strategies and leveraging data-driven insights. The idea for most retailers is to retail the existing buyers by means of CRM, market research, data analytics, etc.

Consumer Natives

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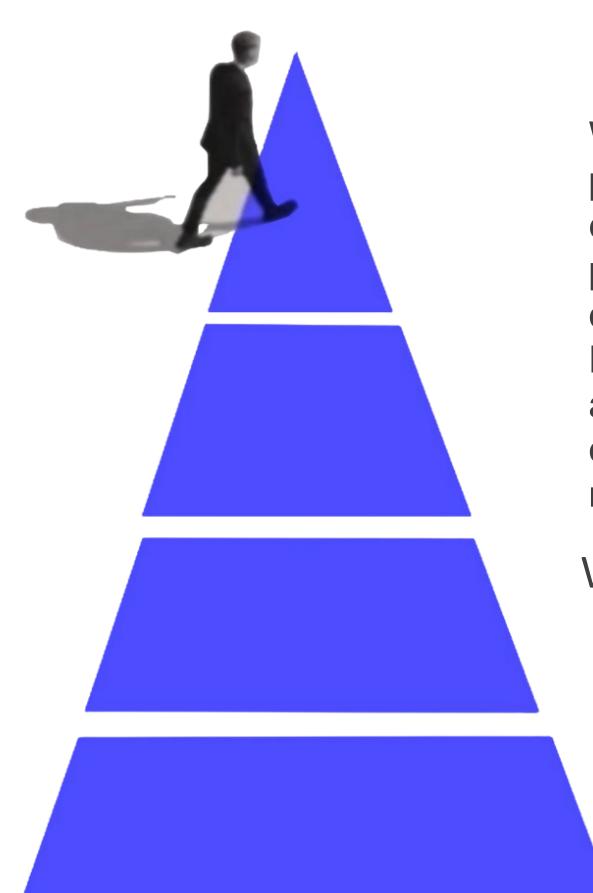
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